



Innovate | Collaborate | Secure

Information Technology Enterprise Solutions - 3 Services (ITES-3S)

OVERVIEW

ITES-3S is an Indefinite Delivery, Indefinite Quantity (IDIQ) contract vehicle open to the U.S. Army, Department of Defense, and all other federal agencies to acquire a full range of enterprise IT support services and solutions worldwide. ITES-3S is managed by the Computer Hardware, Enterprise Software and Solutions (CHESS) program at Ft. Belvoir, VA.

The types of ITES-3S services and solutions fall under the following Task Areas: Cybersecurity Services; IT Services; Enterprise Design, Integration, and Consolidation; Network/Systems Operation and Maintenance; Telecommunications/Systems Operation and Maintenance; Business Process Reengineering; IT Supply Chain Management; and IT Education & Training.

Details	Benefits
<ul style="list-style-type: none"> Contract #: W52P1J-18-D-A056 Period of Performance: September 2018 – September 2027 Ceiling: \$12.1 billion Contract Types – All allowed (FFP/CR/T&M/Hybrids) 	<ul style="list-style-type: none"> Open to Army, DoD, and all Federal Agencies Decentralized ordering Proven, pre-qualified cleared companies Performance-Based Cost, T&M, FFP, and Cost Reimbursement (CR) TOs Cost-effective acquisition option with no associated fees CHESS Program Office to support development of acquisition packages and facilitation through acquisition lifecycle Competitive, market-aligned rates Ability to hold vendors accountable for performance Flexible and responsive to quickly meet mission needs

Criterion Systems, Inc. (Criterion) is a cybersecurity and IT services company. Since 2005, Criterion has provided cybersecurity, cloud/data center management, IT infrastructure operations, and systems engineering for our nation's mission-critical environments across the Federal Government. Criterion is a trusted partner and proven prime contractor managing and executing enterprise-level IT service delivery across multiple departments/agencies. Our work leverages the expertise within our Cybersecurity and Cloud Centers of Excellence to identify best practices in the face of rapidly changing technology, emerging cybersecurity threats, and evolving industry/government standards, rules, and regulations while creating better, more efficient processes and methods for meeting complex challenges. Criterion has achieved Capability Maturity Model Integration (CMMI)-DEV and CMMI-SVC Level 3 ratings and has been certified against ISO 9001:2015 Quality Management Systems, ISO/IEC 27001:2013 Information Security Management Systems, and ISO/IEC 20000-1:2018 Information Technology – Service Management Systems by G-CERTI Co., Ltd. Criterion is headquartered in Vienna, VA, with sites across the United States.

Contact Us

ph: 703.942.5800

critterion-sys.com

info@critterion-sys.com




CRITERION FACTS

- Majority employee-owned company founded in 2005
- 500+ employees
- HQ in Vienna, VA, supporting sites across the United States
- CMMI-DEV & CMMI-SVC Level 3 ratings || Certified against ISO 9001:2015, ISO/IEC 27001:2013, & ISO/IEC 20000-1:2018
- Proven performance across mission-critical classified and unclassified environments
- Highly skilled and trained personnel

KEY CUSTOMERS

- Department of Defense (DoD)
 - U.S. Army
 - U.S. Air Force (USAF)
 - U.S. Navy (USN)
- Intelligence Community (IC)
- Department of Agriculture (USDA)
- Department of Commerce (DOC)
- Department of Energy (DOE)
- Department of Labor (DOL)
- Department of Transportation (DOT)
- National Science Foundation (NSF)

CORE CAPABILITIES

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	Cybersecurity <ul style="list-style-type: none"> ▪ Engineering and Technical Services ▪ Governance and Program Management Services ▪ Operations Services (SOCs) ▪ Compliance, Risk Management and Continuous Monitoring Services 		Cloud/Data Center Management <ul style="list-style-type: none"> ▪ Cloud Computing ▪ Virtualization and Consolidation ▪ Application Modernization ▪ Data Center Migration ▪ Data Center Facilities Operations ▪ Enterprise Services Portfolio Management
			IT Infrastructure <ul style="list-style-type: none"> ▪ IT Modernization ▪ Network Operations Center (NOCs) ▪ Data Center Operations ▪ Virtualization and Consolidation ▪ Public, Private, and Hybrid Cloud Computing ▪ Field Site Operations and Maintenance (O&M)